



PG – 588

I Semester M.Com. (F and A)/M.F.A. Examination, January 2017
(CBCS)

Paper – 1.2 : MANAGING PEOPLE IN ORGANISATIONS

Time : 3 Hours

Max. Marks : 70

SECTION – A

1. Answer **any seven** questions out of ten. **Each** question carries **two** marks. (7×2=14)

- a) What do you mean by social responsibility ?
- b) What is organisational effectiveness ?
- c) Define human resource planning.
- d) What is performance appraisal ?
- e) What do you understand by perception ?
- f) Define stress.
- g) Differentiate between inter personal and intra personal conflicts.
- h) What is group dynamics ?
- i) What is organisational change ?
- j) Define organisational culture.

SECTION – B

Answer **any four** questions out of six. **Each** question carries **five** marks. (4×5=20)

2. Explain the need for ethical organisation.
3. Explain need hierarchy theory of motivation.
4. Describe the significance of safety and health of employee.
5. Explain the factors influencing employee remuneration.
6. Describe the foundations of individual behaviour.
7. Why people resist for change ? Explain.

P.T.O.



SECTION – C

Answer **any three** questions out of five. **Each** question carries **twelve** marks.
(3×12=36)

8. Describe the role of people in organisational effectiveness.
 9. Elucidate different performance appraisal techniques.
 10. How to address interpersonal conflict ? Explain.
 11. Explain the sources of work related stress.
 12. Explain the principles of organisational culture.
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PG – 893

I Semester M.F.A. Examination, January 2016
(CBCS)
Finance and Accounting
Paper – 1.2 : MANAGING PEOPLE IN ORGANISATIONS

Time : 3 Hours

Max. Marks : 70

SECTION – A

1. Answer **any seven** questions out of ten. **Each** question carries **two** marks. (7×2=14)
- What do you mean by organisational effectiveness ?
 - What is 360 degree performance appraisal ?
 - What is human resource planning ?
 - Define perception.
 - Differentiate between monetary and non-monetary motivation.
 - What is group dynamics ?
 - What do you mean by power politics ?
 - Differentiate between interpersonal and intrapersonal conflicts.
 - What is organisational culture ?
 - Define stress.

SECTION – B

- Answer **any four** questions out of six. **Each** question carries **five** marks. (4×5=20)
- Explain the role of people in organisational effectiveness.
 - Elucidate the significance of safety and health of employees.
 - Discuss the foundations of individual behaviour.
 - Explain the objective of organisational development.
 - How to resolve interpersonal conflict ? Explain.
 - Describe the components of attitude.

P.T.O.



SECTION – C

Answer **any three** questions out of five. **Each** question carries **twelve** marks. **(3×12=36)**

8. Describe the evolution of management thought.
9. Explain the process of human resource planning.
10. Discuss the sources of work related stress. How to overcome work related stress ?
11. Why people resist for organisational change ? Explain.
12. Elucidate different types of power with example.